

Wednesday, October 15, 2008

2008 Year End Users Group Conference

MC&E is excited to offer 2008 Year End Users Group Conference.

Spend a day in Lansing, filled with important Microsoft product, licensing and service announcements, year-end closing procedures and presentations on a variety of topics that will help you improve your overall success with Dynamics GP. Information that benefits your entire team. This conference is one not to miss! Expanding your relationships with fellow GP users over a day of learning focused on Dynamics.

AGENDA

- Welcome
- Client Spotlight
- Payroll & 1099 Tax Changes – Mike Weller
- Dynamics GP Year End Payroll Closing – Matt Mason
- Dynamics GP Year End Closing; Core Modules – Dave Caldwell
- Customer Relationship Management (Microsoft CRM)
- Action Panes – Scott Witteveen
- SmartConnect-Data Connection – Dave Feenstra
- CustomerSource & How to Leverage the Microsoft Dynamics Ecosystem – Christine Strukel & James Meyer
- Tips & Tricks to make your PC Faster – Joe Deluca
- Closing and Client Appreciation Reception

Register early! EVENT CODE: 131003 [Click to Attend](#)

Extend your Year End User Group Conference experience and learning with one or both of the following opportunities.

SQL Reporting Services and SmartList Builder Reporting: Making your data work for you!

DATE: November 18, 2008

TIME: 9:00 AM - 4:00 PM

PLACE: Maner, Costerisan & Ellis, P.C. Training Facility, 544 Cherbourg Drive, Lansing, MI

COST: \$395.00 per person

An all day training course designed specifically around SQL Reporting and SmartList Builder. Reporting that increases availability, performance and the ease of operation for business intelligence, data management and developer productivity. Learn how to deploy SQL Reporting Services, create basic reports, learn custom formatting, and more. This session is geared toward the GP users that have a technical interest.

Register early as space is limited

EVENT CODE: 131016 [Click to Attend](#)

Microsoft FRx Advanced Training

DATE: November 20, 2008

TIME: 9:00 AM - 3:00 PM

PLACE: Maner, Costerisan & Ellis, P.C. Training Facility, 544 Cherbourg Drive, Lansing, MI

COST: \$395.00 per person

MC&E Events



November 18:

SQL Reporting Services and SmartList Builder Reporting: Making your data work for you! (131016)

November 19:

2008 Year End Users Group Conference (131003)

November 20:

Microsoft FRx Advanced Training Course (129514)

December 9:

Professional Services Tool Library (129736)

Register Today!

<http://www.clicktoattend.co>
(Use event code above)

mbsevents@mcecpa.com

| 517-323-7500

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<http://www.mcecpa.com/training-microsoft-dynamics.htm>



Are you looking for ways to master your financial reporting process by providing comprehensive, highly customizable financial and management reports that are easy to create, distribute, and use? This is the training day you want to attend.

Learn to:

- link your financial statements to external budget spreadsheets
- create cash flow statements
- consolidate financial statements
- other advanced formatting concepts

Register early as space is limited
EVENT CODE: 131019 [Click to Attend](#)

Information or Assistance Needed?

If you need more information or assistance with any of the items in this newsletter or other business matters related to your company's technology and business processes, email Christine at cstrukel@mcecpa.com or call 517-886-9528.

10 Ways To Be More Productive Using Microsoft Dynamics CustomerSource

10 Ways To Be More Productive Using Microsoft Dynamics CustomerSource

Microsoft Dynamics™ CustomerSource provides access to timely and relevant information about each business management solution. CustomerSource is one of the many benefits included as part of Microsoft Dynamics service plans.

10 Ways to Be More Productive Using [CustomerSource](#)

1. Reduce support costs through self-help resources.
2. Learn when you want, where you want using unlimited online training.
3. Keep up with ongoing innovation through news and major version releases.
4. Manage your licenses, service plans, and support history 24/7.
5. Find solutions to common problems and how-to articles.
6. Download guidance documents, white papers, and updated help files.
7. Read news affecting your business and solution.
8. Search the Microsoft Knowledge Base to find answers to your technical questions.
9. Use Microsoft Solution Finder to search for solutions for your business.
10. Share tips and get answers with Microsoft Dynamics communities.

[Visit CustomerSource today!](#) For more on CustomerSource come to the 2008 Year End Users Group Conference on November 19th. Join Christine at the CustomerSource break out session!

To learn more about these 10 ways to be more productive, contact Christine at 517-886-9528 or via email at cstrukel@mcecpa.com

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Microsoft Webcast Calendar

Do you want to learn more about Dynamics and all that it can do for you. You don't have time to leave the office, webcast is the way to go? Check this out! This interactive calendar will help you quickly find live webcasts that fit your schedule as well as on-demand webcasts to view at your convenience.

>> <http://www.microsoft.com/events/webcasts/calendar/MonthView.aspx?startdate=10%2f1%2f2008&audience=0&series=Enterprise+Resource+Planning%3a+Accelerate+Your+Business+Toward+Profit&product=0&presenter=0&tz=0>

Microsoft Dynamics Customer Webcast: Extend the Power of Microsoft Dynamics GP Without a Developer

If you are not using the Extender for Microsoft Dynamics GP, you are missing out on an easy-to-use tool that allows you to add data fields, notes, macros, lookups, and much more without writing a single line of code. You can also integrate Microsoft Dynamics GP with third-party, dictionary-based applications and use the data you capture in SmartLists. If you are already using Extender, but you are not sure whether you are taking full advantage its extensive capabilities, attend this webcast to learn multiple ways to easily increase your user productivity and make additional business information available where you need it.

Presenters: Jon Jonasson, Microsoft Dynamics GP Product Manager, Microsoft Corporation, and Martin Olsen, Product Director, eOne Integrated Business Solutions

Date: Thursday, November 06, 2008

Time: 10:00 AM Pacific Time

Customers can register [here](#) today.

Support Hours for Fall/Winter 2008

MC&E Support Hours:

- Monday - Friday, 8:00 A.M. - 5:00 P.M.

Thanksgiving	Support Hours
Wednesday, November 26	8 am – 5 pm (Normal Business Hrs)
Thursday, November 27	Closed
Friday, November 28	Closed

Christmas	Support Hours
Wednesday, December 24	8 am – 3 pm
Thursday, December 25	Closed
Friday, December 26	8 am – 5 pm (Normal Business Hrs)

New Years	Support Hours
Wednesday, December 31	8 am – 3 pm
Thursday, January 1	Closed
Friday, January 2	8 am – 5 pm (Normal Business Hrs)

Email Support:

Technical support requests submitted via email can be sent to support@mcecpa.com

If you have any questions or concerns regarding technical support of the level of service you are receiving from the team at MC&E, please contact Jeff Stevens at 517-886-9545 or via email at jstevens@mcecpa.com.

Microsoft Dynamics Support business hours are:

- Monday - Wednesday, & Friday, 8:00 A.M. - 8:00 P.M. Central time
- Thursday, 10:00 A.M. - 8:00 P.M. Central time

The support hours for Microsoft Dynamics teams will be affected by the following holidays. All of the times listed are Central time.

- These hours do not apply to the 24X7 severity level 1, A or system down requests.
- Please note that MOA support hours are not affected and will be open during regular business hours.

Thanksgiving	Support Hours
Wednesday, November 26	8 am – 8 pm (Normal Business Hrs)
Thursday, November 27	Closed
Friday, November 28	8 am – 5 pm
Monday, December 1	8 am – 8 pm (Normal Business Hrs)

Company Event	Support Hours
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Friday, December 12	8 am – 11:30 am Emergency Support from 11:30 am - 8 pm
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Christmas	Support Hours
Wednesday, December 24	8 am – 2 pm
Thursday, December 25	Closed
Friday, December 26	8 am – 8 pm (Normal Business Hrs)

New Years	Support Hours
Wednesday, December 31	8 am – 8 pm (Normal Business Hrs)
Thursday, January 1	Closed
Friday, January 2	8 am – 8 pm (Normal Business Hrs)

Whenever you have a support question, use CustomerSource (<http://www.microsoft.com/dynamics/customersource>) as a way to find the technical information you need. Features such as Knowledge Base, Technical FAQ and Discussion forums are available 24 hours a day, seven days a week.

ISV News and Update



Mekorma will complete \$10,000 of pro bono work in 2009 for 1 or more deserving not-for-profit organizations. Organizations will be awarded based on mission, amount of need and if technical requirements make use of Mekorma's expertise. To nominate an organization, complete the [Nomination Form](#) and email it to **Craig@mekorma.com** or FAX it to **888-635-6765**. Details are listed below.

Not-for-Profit Custom Development Award

1. Award open to not-for-profit (501c3) corporations running Microsoft Dynamics GP version 9.0 or 10.0 or finalizing Microsoft Dynamics GP purchase by December 31, 2008.
2. Organizations need not own nor use any Mekorma product to apply.
3. Submissions may come from partner or directly from end-user.
4. Submissions must be received between 10/1/2008 – 12/31/2008.
5. Award announced 1/15/09.
6. Work to be done in calendar year 2009. Exact scheduling at Mekorma's discretion.
7. Awardees agree to participate in a case study for the project for which the work is done. Mekorma will have the right to publish this case study at its discretion.
8. Awardees agree to act as reference for Mekorma and be available by e-mail or phone not to exceed 5 times per year.
9. Awardee agrees that their organization name and vital information about the organization and project can be used by Mekorma in public communications.
10. Award may be given to a single organization or divided among more than one organization.
11. Total award may be less than \$10,000.
12. Applicants must be available for discovery interviews with Mekorma during the decision period October 1, 2008 – January 15, 2009.
13. Award may cover the entire cost of the submitted project or may be offered as an applied credit to a more costly project.
14. Award will be given based on organizational need, technical requirements and organizational mission.
15. Awardees will be chosen by the Mekorma management team.
16. Any ideas and / or code generated during the nomination, award and development process will be the property of Mekorma and can be used by Mekorma for any future purposes at Mekorma's sole discretion.

vSync - EDI solutions

Each month vSync hosts webcasts for Microsoft Dynamics GP customers. These ongoing webcasts are scheduled for:

Thursday November 13, 2008 at 2:00 PM EST

Thursday December 11, 2008 at 2:00 PM EST

Streamlining Supply Chain Compliance Workflows

This 30 minute webcast is targeted to customers that are looking to integrate and streamline outbound shipping operations including pack verification, labeling, rating, and automated ASN generation. Customers that use ASNs may be interested in viewing the EDI portion of the webcast which will cover embedded EDI sales order processing and how you can extend EDI to other business processes with business partners.

Our partner, vSync, provides embedded EDI and fulfillment supply chain compliance solutions specifically for Microsoft Dynamics GP. They are the only EDI and shipping solution provider whose products are certified for Microsoft Dynamics GP.

email: mbsevents@mcecpa.com to register

Current Microsoft Promotions

Human Resources & Payroll Sales Offer for Microsoft Dynamics GP

For Microsoft Dynamics GP customers licensed under Module Based Licensing Professional Edition or Business Ready Licensing: Receive up to 20% off on Human Resources and Payroll modules purchases over \$5,000*

For Microsoft Dynamics GP customers licensed under Module Based Licensing Standard Edition or Business Ready Licensing: Receive up to 20% off on Human Resources and Payroll modules purchases over \$3,000*

As an additional benefit, Microsoft Dynamics GP customers licensed under Module Based Licensing or Business Ready Licensing can receive up to a 20% discount on a PTO manager module purchase

Microsoft Dynamics GP Modules

- Advanced Human Resources
- Advanced Payroll
- Benefit Self Service
- Employee Count
- Employee Pay
- Employee Profile
- Federal Magnetic Media
- HRM Self Service Suite
- Human Resources
- Payroll (US)
- Payroll (Canada)
- Payroll Connect
- Payroll Direct Deposit
- PTO Manager
- Recruitment
- Skills and Training
- Time & Attendance

Terms & Conditions

*Offer available to existing Microsoft Dynamics GP customers who are licensed under Module Based Licensing or Business Ready Licensing and purchased their solution more than 120 days prior to June 30, 2008 and Heritage customers who transitioned to Microsoft Dynamics GP. Offer valid only in the United States and Canada from June 30, 2008, through December 19, 2008, and is not redeemable for cash. Taxes, if any, are the sole responsibility of the recipient. Discount does not apply to enhancement fees - Standard Enhancement Fees apply. This offer is non-transferable. This offer can only be combined with the Renewal Loyalty Offer.

LMT Sales Offer for Microsoft Dynamics GP

Now is a great time to transition from Module Based Licensing to Business Ready Licensing!

For a limited time, receive up to *25% discount* on the License Model Transition fee for transitioning from Module Based Licensing (MBL) to Business Ready Licensing (BRL).

Terms and Conditions:

Offer available to existing Microsoft Dynamics GP, customers who are currently licensed under Module Based Licensing. Offer valid June 30, 2008 – December 19, 2008. Offer available only in the U.S. and Canada. Discount does not apply to enhancement fees – Standard Enhancement Fees apply. Discount doesn't apply to the LMT user delta fee. Protected list price from MBL license will remain in effect for BRL license. Can only be combined with the existing customer loyalty offer.

Lapsed Customer Reenrollement Offer

Microsoft is offering a special combination of incentives to make reenrolling in a service plan more costefficient than ever. This offer is for customer who have Microsoft Dynamics service plan that have been expired for one year or more.

Reenroll by December 19, 2008, and receive:

- 15 PERCENT OFF the reenrollment fees when reenrolling in a service plan, which helps lower the cost of restoring valuable plan benefits.
- \$500 CREDIT applicable toward any future license purchases over \$10,000 and \$250 credit toward license purchases between \$5,000 and \$10,000, making it easier for you to expand the capabilities of your current Microsoft Dynamics® solution.

By reenrolling, you can also take advantage all of the product upgrades, support, and productivity-enhancing benefits available only to customers with a service plan, Credit can be combined with other existing customer offers in market.

Terms and conditions apply. Offer valid for Microsoft Dynamics GP, customers in the U.S. and Canada whose Microsoft Dynamics service plan has been expired for one year or more. All customers who reenroll by December 19, 2008, will receive a 15% reduction in reenrollment fees. Applicable Microsoft Dynamics service plan enrollment fees must be paid at the time of reenrollment. Can be combined with existing customer offers in market. Offer valid through December 19, 2008, and is not redeemable for cash. New service plan start date is the date of reenrollment.

Microsoft Dynamics Distribution Sales Offer

Take advantage of a limited time offer* to expand your Microsoft Dynamics solution with additional distribution functionality.

- Receive a 5% discount on selected distribution modules when the total purchase price is under \$4,999.99.
- Receive a 10% discount on selected distribution modules when the total purchase price is \$5,000 - \$9,999.99.
- Receive a 15% discount on selected distribution modules when the total purchase price is over \$10,000.

Terms & Conditions

* Offer good only to existing Microsoft Dynamics GP, customers who are licensed under Module Based Licensing or Business Ready Licensing and purchased their solution more than 120 days prior to the date of purchase. Offer valid Oct 1, 2008 – Mar 20, 2009 and available only in the U.S. & Canada to eligible U.S. and Canadian residents. Offer only applies to selected distribution modules or granules. Offer can only be combined with the Loyalty offer. Discount does not apply to enhancement fees – Standard Enhancement Fees apply. This offer is non-transferable and is not redeemable for cash.

Renewal Loyalty Offer for Microsoft Dynamics GP, Customers

Customers with 3 years or more in tenure and currently on a service plan can avail themselves of a \$500 loyalty coupon that can be applied to any license purchase at the time of renewal. Minimum purchase of \$2500 is required. Offer can be combined with any other Existing Customer offer.

This offer is ONLY be provided to customers with 90 days or less left until their annual Enhancement renewal anniversary date. For example, if a customer has an Enhancement renewal date of November 1, it should only be presented from August 1 through November 1. The offer is tied to the renewal date and will expire on the customer's Enhancement renewal anniversary date. In the example listed here, this customer's expiration date for this offer would be November 1.

Terms and Conditions

- Offer available for Microsoft Dynamics ERP customers and can be applied to any license purchase at the time of renewal through their partner
- Minimum \$2500 purchase required
- Customers will need to renew through their partner in order to redeem this offer
- Offer valid to each customer at the time of renewal
- Eligibility is restricted to customers current on a service plan and with first registration date of June 30,2005 or earlier
- Can be combined with any other existing customer license offers
- Offer expires December 19, 2008

Convergence 2009 New Orleans

Registration begins on December 3, 2008.

Save the date and join us in the Big Easy for Convergence 2009 New Orleans March 10 – 13! Network with a targeted group of business professionals and discover how you can get the most value from your Microsoft Dynamics solutions – and increase your business potential. To receive the latest information about this year's big event, sign up for registration alerts now [here](#)

MC&E Moving

MC&E offices will be moving January 1, 2009. The new address will be 2425 East Grand River Suite 1, Lansing MI 48912. MC&E phone number will remain the same (517) 323-7500.

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